

# BASIC SRCA CLAIM PROCESS

## 1. PRE-CLAIM STEPS

- Source Medical Documents
- Source Service History
- Source supporting documentation
- Speak to your GP about what you are about to do
- Analysis of Medical Documents for each injury / illness and package them together to begin claim prep for each
- FIND AN ADVOCATE OR PENSIONS OFFICER**

## 2. CLAIM PREP

- Proof of Identity (if not claimed within 3 years)
- Service Record (1st claim only)
- Entry medical (1st claim only)
- AC563 (relating to this claim)
- Medical Documentation
  - On-line
  - Hard copy
  - Combination
- Claim form (D2020)
- Stat decs or other supporting documents
- No Doctor diagnoses req'd but is useful (form D2049)

## 3. CLAIM SUBMISSION

- Submission
- Acknowledgement of claim (by mail)
- Additional corospondence sent (if delayed)
- Doctors Appointment (Permanent Imparement cases)
- Acceptance or Rejection Letter
  - Appeal
  - Acceptance
  - Re-application after 12 months

## 4. CLAIM ACCEPTANCE

- Needs assesment
- Accept or Appeal

## 5. COMPENSATION

- Offer made
- Accept or Appeal